

# JOIN THE ICEE FAMILY



# ICEE®

(800) 426-4233 • [joinicee@icee.com](mailto:joinicee@icee.com)  
ICEE.com

## J&J SNACK FOODS

The ICEE Company is a subsidiary of J&J Snack Foods who manufactures, markets and distributes snack foods and beverages to the food service and retail supermarket industries.

J&J Snack Foods is listed on the NASDAQ Global Select Market as "JJSF."



## WHO IS THE ICEE COMPANY?

The ICEE Company has branches all over the United States, and is the most recognized frozen beverage brand in the world. We offer a full value package to our customers, including branded marketing programs, innovative equipment, production development and distribution, and excellent customer and field service.



## GLOBAL EXPANSION

The ICEE Company is rapidly expanding globally, and currently manages operations around the world. We now have offices located in Mexico and Canada. ICEE beverages have also entered the market in Australia, China, Central America, Europe and, most recently, the Middle East.



## WHAT IS IT LIKE TO WORK FOR ICEE?

The ICEE Company is a place where you never stop learning, and there are many opportunities to grow. That's one of the many reasons I enjoy working here!

– Joe, ICEE Service Technician  
Cleveland, Ohio

## THE ICEE CULTURE

Here at the ICEE Company, our team means everything to us. We take great pride in our family culture, as well as our commitment to our customers, partners and employees. ICEE employees enjoy working in a fun, energized atmosphere where everyone is focused on delivering exceptional products and services.

## EMPLOYEE BENEFITS & PERKS

- Medical, Dental and Vision Insurance
- Life Insurance
- Short and Long-Term Disability
- 401(k) Plan
- Employee Stock Purchase Program
- Flexible Spending Plan
- Scholarship Opportunities
- Technical School Tuition Reimbursement Plan
- Computer Purchase Program
- Paid Holidays, Sick Time and Paid Vacation
- Company Vehicle Provided
- Company Cellphone Provided
- Company Tablet Provided
- Start-from-Home Opportunities
- Opportunity for Travel
- Uniform, Tools and Gas Card Provided
- Minimal Supervision: Perfect for Motivated, Self-Starters



## ICEE FIELD SERVICE

### TECHNICIANS

The ICEE Field Service department is a crucial and key component of our company success. This team is comprised of over 650 company-employed, trained and certified technicians.



### TRAINING

All technicians receive extensive training to prepare them before entering the workforce, and they are also offered ongoing training opportunities for continued education.

#### Training Centers

- Ontario, California
- Orlando, Florida

#### Continued Training Opportunities

- Technical Skills
- Equipment-Specific
- Professional Conduct and Customer Protocol

#### Variety of Training Formats

- Classroom
- Workshop
- Video Conference
- Internet-Based, eLearning Modules



**75** dispatchers  
logistics coordinators  
and supervisors

### CUSTOMER SERVICE

The customer service call center is owned and operated by The ICEE Company. The call center is currently located in Ontario, California, but it will be moving to Nashville, Tennessee, at the end of 2019. This team is made up of 75 dispatchers, logistics coordinators and supervisors who will help keep you connected and informed during your workday.



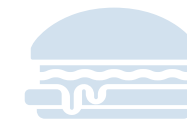
## ICEE CUSTOMERS & PROJECTS

### COMPANIES YOU MAY WORK WITH:

- Starbucks®
- Six Flags®
- Circle K®
- Burger King®
- 7-Eleven®
- Coca-Cola®
- Dunkin' Donuts®



### SOME PROJECTS WE'VE COMPLETED:



#### BURGER KING®

- Installed 7,600 FCB machines in 12-month period



#### 7-ELEVEN®

- Installed 4,000 FCB machines in 6-month period
- Fountain flavor conversion to 8,500 locations in 8-week period



#### TACO BELL®

- Installed 5,600 Frutista machines in 5-month period



#### STARBUCKS®

- Installed 4,000+ whole-store RO systems over 2-year period