# TOP PROVEN WAYS TO MAXIMIZE PROFITS WITH FROZEN BEVERAGE PROGRAMS

Presented By



## SPEAKERS

### Natalie Peterson

Sr. Director of Marketing

### Aaron Winkelman

Sr. Director of National Accounts & Brand Development



# 10 WAYS TO INCREASE PROFITS WITH FROZEN BEVERAGE PROGRAMS

- 1. Create Impulse
- 2. Variety & Rotation
- **3.** Innovation
- 4. Complementary Frozen Programs
- **5.** Vivid Experiences
- 6. Brands Matter
- **7.** Food Pairings
- 8. Differentiation via Customization & Options
- 9. Better-for-You Options
- **10.** Frozen Premium Lines





# CREATE IMPULSE

1

### **Over 50% of All Drink Purchases** are Impulse Buys

#### **ENCOURAGE IMPULSE BUYS**

- In-store, point-of-purchase collateral
- On-pump merchandising
- Signage to drive people into the stores







- Influence the purchase decision through strategic point-of-sale marketing.
- Drive Customers from the pumps to the stores.



# VARIETY & FLAVOR ROTATION

2

### **Flavor is King** in the Frozen Beverage World

	Available in preferred flavors
	Good value for the money
	las a variety of flavors to choose from
	Is available at a convenient location
	Inexpensive
	Easy to drink on-the-go
	Right amount of sweetness
9%	Contains caffeine

Source: Coca-Cola, Frozen A&U and Innovation Presentation

*Great taste is the most important quality of a successful ICEE trip.* 

45%

44%

40%

38%

37%

36%

36%

#### **BLUE COLLAR MALE, LOS ANGELES**

To decide where I'm going, I think about which stores have which flavors, and then I make my decision... I like variety to choose from.

MILLENNIAL, DETROIT



### **Flavor and Variety Rotation** Keep Consumers Coming Back



Source: Not available

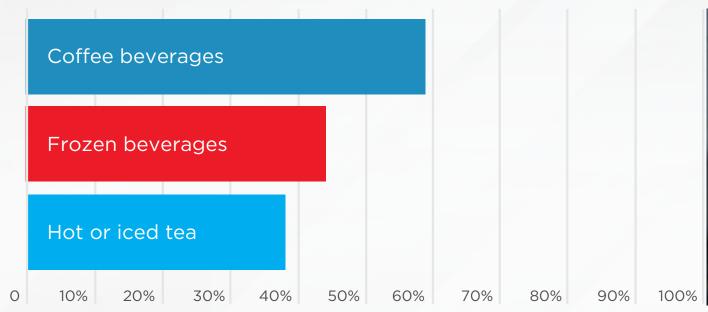




# INNOVATION

#### **Digital Media Displays**

#### AMOUNT THAT WOULD LIKE TO CUSTOMIZE WITH TOUCHSCREEN ORDERING



Source: Technomic Convenience Store Consumer MarketBrief Q1 2017





#### New Handcrafted Beverage Lines Using State-of-the-Art FBD 561 Machines

















FROZEN MO.I

FROZEN MARGARITA suittiin MIXED DRINKS 9-2020



Frozen Cocktails



Twisted Chill by ICEE

## COMPLEMENTARY PROGRAMS

4

### Add Complementary FUB Programs

to Add Value to Frozen Beverage Lineup





Maximizing Complementary Programs







# VIVID EXPERIENCES

### **Create Vivid Experiences** and Beverage Destinations

- CUSTOMIZATION
- FUN ADD-INS
- COLOR

"Larger than life" drinks capture millennial trial and increase social media exposure.



• ICEE Desserts - Innovating a Classic







# BRANDS MATTER



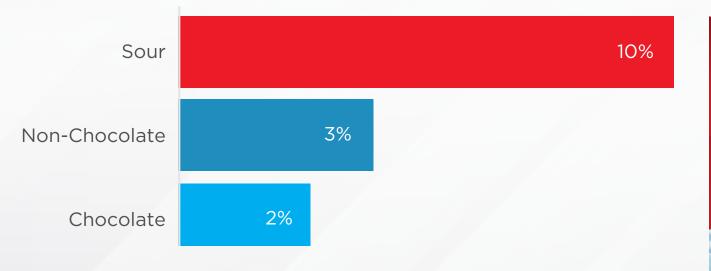
### Increase in Brand Loyalty among Millennials and Generation Z

**65%** of people in Generation Z are more likely to purchase an item made with branded ingredients.





- ICEE partners with the best brands to bring trending flavors to both retailer and consumer.
- ICEE & Warheads Partnership
  - In the convenience channel, WARHEADS brand has grown 12% YOY.
  - Sour candy is growing at **3X** the rate of the total non-chocolate segment.

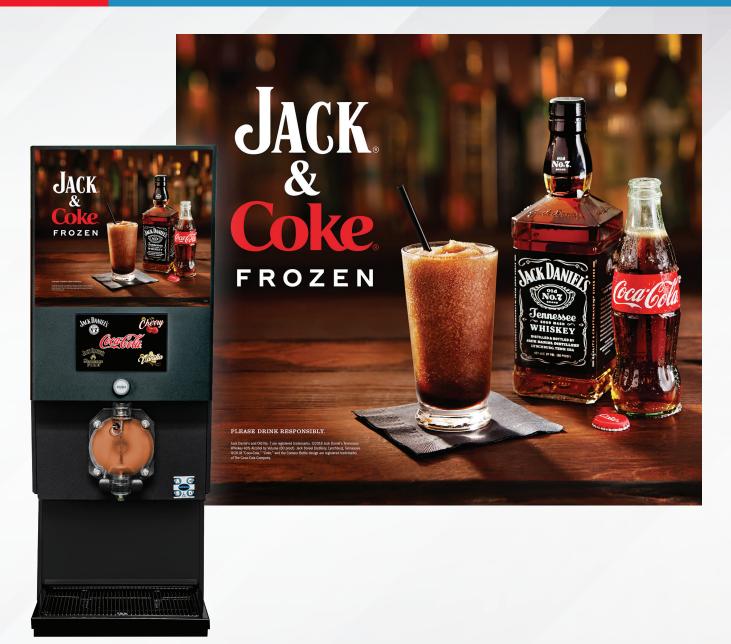






Source: Warhead Company- Impact Confections

- ICEE & Coca-Cola Partnership
  - ICEE is Coca-Cola's
    #1 customer of Frozen Carbonated Beverage concentrates.







#### **Create FUN desserts with easy add-ins!**





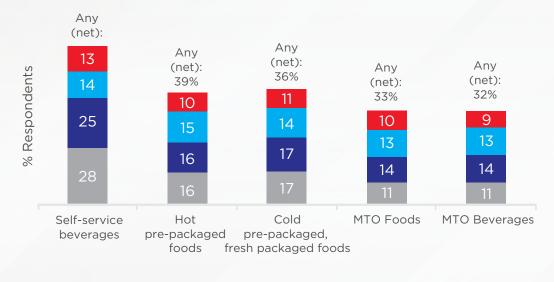
• ICEE's Partnership with Coca-Cola allows for creative flavor development and nationwide rollout.



## FOOD PAIRINGS

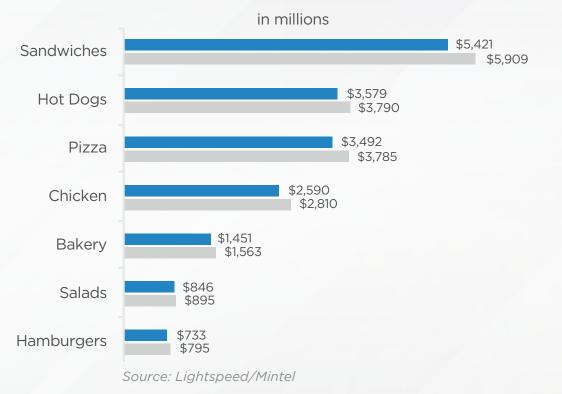
7

### **Self-Serve Beverages and Prepared Foods** Remain the Foodservice Items Most Often Purchased in C-stores



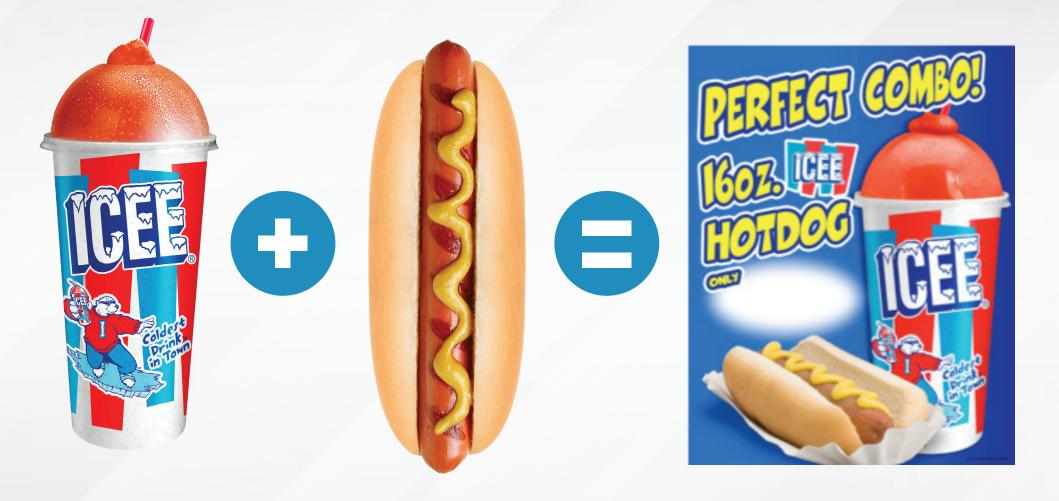
- Highway travel based c-store (Pilot Flying J)
- Independent or neighborhood c-store
- Standalone chain c-store w/o a gas station (eg 7-Eleven)
- Gas station based c-store

Source: Lightspeed/Mintel





### **Customers Seek Combo Deals**





#### **Frozen Beverage Purchases**

are Most Often Accompanied by Snacks and Treats



Salty Snacks



Candy & Gum



Sweet Snacks (Excluding Ice Cream)









ICEE & Popcorn Combo Promotions

Key to life is ICEE and popcorn at Target.

MOM, LOUISIANA





# DIFFERENTIATION VIA CUSTOMIZATION & OPTIONS

8

### **Uniqueness Sells**

**28%** of Millennials and older members of Generation Z say they like to try new and unique beverages at restaurants.





### Holiday-Themed Flavors and Containers & Packaging

Company research revealed **41%** of consumers look to discover new products during the holidays, and about **25%** will share photos of their drinks on social media. For restaurants, bars, coffee shops and other retailers, it's key to offer a selection of great-tasting, visually appealing and on-trend beverages.



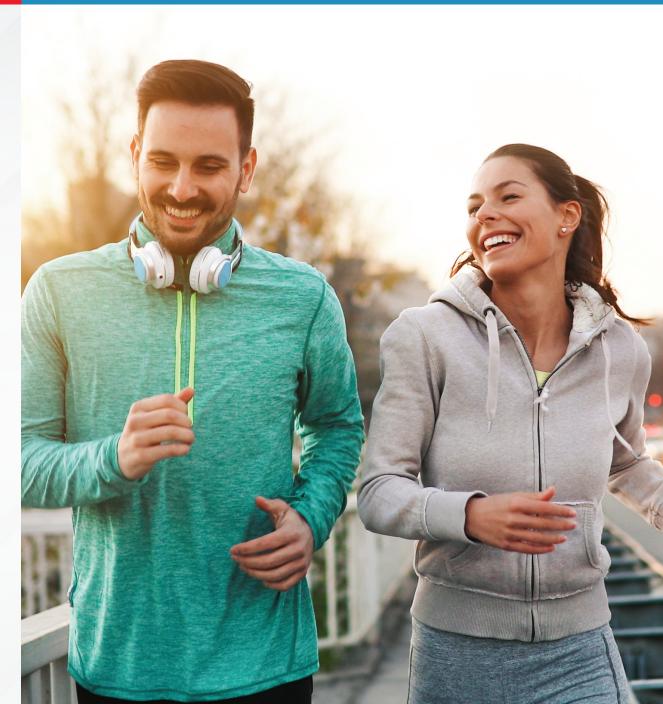


## **BETTER-FOR-YOU OPTIONS**

9

### Health and Wellness Revolution

With a pronounced "Health and Wellness Revolution" taking hold of the food and beverage industries, teens and their parents are more concerned about sugar content in juices and soft drinks.





- Providing Healthier Frozen
  Beverage Options Using Real
  Fruit Juices and Real Cane Sugar
- Juice 100
- Handcrafted Chill Frozen







## FROZEN PREMIUM LINES

### **Coffee's Role** in the Frozen Beverage Industry

Frozen blended coffee drinks continue to be popular, and the most demanded flavors include French vanilla, hazelnut and mocha.





• Twisted Chill Nitro Cold Brew

